

GAIL MANSELL
Contact Email: Gail4Mayor@gmail.com

PROFILE:

- 35 plus years of professional experience working in the social sector
- Trained and skilled in leadership, human resource and program management
- Knowledge of legislation with aptitude to learn and review policies expeditiously
- Strong decision making, organizational and prioritization ability
- Excellent interpersonal skills to build strong collaborative relationships of trust
- Experienced in budget management to meet fiduciary requirements
- Adept at resolving difficult situations with sensitivity and tact
- Retired December 2023 and participated in Peachland Farmers Market Summers of 2024 and 2025 with Welsh Cake stall

RELEVANT WORK EXPERIENCE:

Caregiver Support Program Coordinator One Sky Community Resources, Penticton 09/21- 12/23

- Developed a reviewable program to increase caregivers' psychosocial support
- Increased caregiver use of formal and informal respite by social activities
- Initiated and designed a caregiver monthly newsletter to educate and connect
- Organized and led a caregiver weekly telephone support group
- Completed caregiver intakes with referrals to partner agencies and resources
- Maintained accurate information records for program and resource funding
- Recruited and managed program volunteers to enhance service delivery
- Community Response Network Coordinator for BC to educate the community and prevent abuse of seniors and vulnerable adults

Pandemic Volunteer SAGE Seniors Association 06/20–12/21

- Made weekly phone calls to 20 isolated seniors to ensure their needs were met

Assessor Government of Alberta, Edmonton Children Services 04/16–01/20

- Conducted investigations and interviews for all allegations of child abuse
- Initiated and led family group conferences to devise collaborative safety plans
- Determined referrals to available resources to keep children safe in the home
- Assessed evidence and completed detailed analytical safety assessments
- Supported extended family for cultural placement of apprehended children

Caseworker Government of Alberta, Alexander First Nations 12/14–04/16

- Collaboratively worked with the Social Development Team and Elders for the safety of children within the Indigenous cultural lens
- Organized and supervised frequent visits for children in care with parents and their extended family to maintain cultural connection
- Supported parents to meet mutually agreed goals to promote safety for children
- Advocated for children to meet their needs and wishes
- Liaised with schools, medical professionals and partners for child well being
- Assisted young adults in their transition from care to independence

Special Provincial Constable and Investigator and deputized as manager

Compliance and Enforcement, BC Liquor Control Licensing Branch 11/11–12/14

- Investigated alcohol related deaths and prepared cases for enforcement action
- Conducted complex financial investigations to establish integrity of funding
- Inspected licensed premises to establish Liquor Control Licensing Act compliance
- Worked with police, First Nations and stakeholders to ensure event safety
- Analyzed evidence to prepare balanced reports for the senior management

Assessment and Investigation Regional Consultant Kelowna, BC Public Guardian and Trustee (PGT) 08/07–11/11

- Investigated financial abuse of incapable adults by Powers of Attorney and utilized legislation to protect assets and prevent further abuse
- Assessed collaboratively incapable adult's capability to determine the least intrusive most effective legal intervention for financial management
- Made health care decisions for incapable adults with no family members
- Protected residential school settlements for at risk First Nation individuals
- Mediated between family members and resolved conflict to benefit clients
- Prepared and presented inter agency and public training on elder abuse

Police Officer, Metropolitan Police Service, London, England 12/87–07/07

Operational Police Inspector

- Led and developed team members to meet their potential and operational needs
- Managed the team budget to maximize efficiency in meeting public demand
- Directed critical incidents to minimize community impact for public safety
- Reviewed prosecution files and determined the appropriate case disposal
- Designated to investigate complaints against police officers impartially

Safer Neighborhood Team (SNT) Community Sergeant

- Formed a new SNT with police officers and police staff to develop workplace policies and procedures and meet community policing priorities
- Reduced crime using a community partnership crime prevention strategy
- Analyzed crime trends and social issues to implement innovative community strategies to engage and increase public confidence in policing

Project Lead - Improved Investigation of Sexual Offences

- Trained 450 police officers in obtaining early victim forensic evidence
- Consulted victims and stakeholders to improve service and increase prosecutions
- Analyzed data and presented recommendations to senior management team

Custody Sergeant

- Decided authorization of prisoner detention on arrest evidence of officers
- Reviewed continued detention based on officers' timely arrest enquiries
- Determined appropriate charges for successful prosecution on evidence given
- Investigated suspect antecedents to determine bail or release conditions

Detective Major Crime Investigator

- Analyzed evidence to determine charges for successful prosecution
- Interviewed victims, witnesses and suspects and prepared statements

Child Protection Investigator

- Investigated crime allegations of family and extended family child abuse
- Worked collaboratively with social services, education and health
- Trained social workers to video interview children and vulnerable victims
- Prepared comprehensive prosecution cases to present evidence in court

EDUCATION:

- BC Government Leadership and Supervisor Development 2year Program 2014
- Education Undergraduate Degree, Kingston University, UK 2006
- UK Police Leadership Academy - Inspector, 2004
- Diploma in Personnel Practice (Human Resource Management), CIPD UK 2004
- UK Police Leadership Academy - Sergeant, 1999